STATE OF NEVADA PUBLIC EMPLOYEES' BENEFITS PROGRAM BOARD MEETING

Video/Telephonic Open Meeting Carson City

ACTION MINUTES (Subject to Board Approval) March 24, 2022	
MEMBERS PRESENT	
VIA TELECONFERENCE:	Ms. Laura Freed, Board Chair
	Ms. Michelle Kelley, Member
	Mr. Tom Verducci, Member
	Ms. Betsy Aiello, Member
	Ms. April Caughron, Member
	Mr. Jim Barnes, Member
	Ms. Leslie Bittleston, Member
	Ms. Janell Woodward, Member
	Dr. Jennifer McClendon, Member
MEMBERS EXCUSED:	Ms. Linda Fox, Vice Chair
FOR THE BOARD:	Ms. Michelle Briggs, Chief Deputy Attorney General
FOR STAFF:	Ms. Laura Rich, Executive Officer
	Mr. Nik Proper, Operations Officer
	Ms. Cari Eaton, Chief Financial Officer
	Mr. Tim Lindley, Quality Control Officer
	Ms. Nicole Broyles, Education and Information Officer
OTHER PRESENTERS:	Allison Slife – Clifton Larson Allen
	Chanelle Bergren – AHH
	Rhonda Huckaby – HSB
	Nathan Maier – UMR
	Scott Muir – LSI
	Paul Sywulych - LifeWorks
	Colleen Huber – AON
	Tim Zettinger - AON
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- 1. Open Meeting; Roll Call
 - Board Chair Freed opened the meeting at 9:04 a.m.
- 2. Public Comment
 - Jeremy Gladstone PEBP Member
 - Jenny Johnson State Employee
 - Kent Ervin Nevada Faculty Alliance
 - Brad
 - Jenny Druger
 - Brooke Maylath
 - Joel Tyning
 - Will Dawson Nevada Police Union
 - Paige Menicucci State Employee
 - Kevin Ranft AFSCME
 - Terri Laird RPEN
 - Sean Gallagher NV State Law Enforcement Officer Assoc.
 - Jamie Phillips
 - Mr. Martinez-Boyd State Employee
 - Carmen Cortez State Employee
- 3. PEBP Board disclosures for applicable Board meeting agenda items. (Michelle Briggs, Chief Deputy Attorney General) (Information/Discussion)
- 4. Consent Agenda (Laura Freed, Board Chair) (All Items for Possible Action)

Consent items will be considered together and acted on in one motion unless an item is removed to be considered separately by the Board.

- 4.1 Approval of Action Minutes from the January 27, 2022 PEBP Board Meeting
- 4.2 Receipt of quarterly staff reports for the period ending December 31, 2021:
 - 4.2.1 Budget Report
 - 4.2.2 Utilization Report
- 4.3 Receipt of quarterly vendor reports for the period ending December 31, 2021:
 - 4.3.1 HealthSCOPE Benefits Obesity Care Management
 - 4.3.2 HealthSCOPE Benefits Diabetes Care Management

- 4.3.3 American Health Holdings Utilization and Large Case Management
- 4.3.4 The Standard Insurance Basic Life Insurance
- 4.3.5 Willis Towers Watson's Individual Marketplace Enrollment and Performance Report
- 4.3.6 AETNA Signature Administrators PPO Network
- 4.3.7 HealthPlan of Nevada, Inc. Southern Nevada HMO
- 4.3.8 Doctor on Demand
- 4.4 Acceptance of Claim Technologies Incorporated audit findings for State of Nevada Public Employees' Benefits Program Plans administered by HealthSCOPE Benefits for:
 - 4.4.1 Period October 1, 2020 December 31, 2020 (FY21.Q2)
 - 4.4.2 Period January 1, 2021 March 31, 2021 (FY21.Q3)
 - 4.4.3 Period April 1, 2021 June 30, 2021 (FY21.Q4)
 - 4.4.4 Focus audit for the period February 1, 2020 through September 30, 2021
- 4.5 Willis Towers Watson (WTW) response to the recommendations from Claim Technologies Incorporated (CTI) to the Audit of the State of Nevada Public Employees' Benefits Program Health Reimbursement Arrangement for the period of July 2020 – June 2021
- 4.6 Clifton Larson Allen Audited Financial Statements of Public Employees' Benefits Program Self-Insurance Trust Fund for FY21
- 4.7 AON June 30, 2021 IBNP Report
- 4.8 Proposed summary revisions to the Plan Year 2023 Master Plan Documents for the Consumer Driven High Deductible Plan, Low Deductible Plan and Exclusive Provider Organization Plan

BOARD ACTION ON ITEM 4

MOTION: Motion to accept all of the items on the consent agenda except for 4.6 and 4.8.

- **BY:** Member Leslie Bittleston
- SECOND: Member April Caughron
- **VOTE:** Unanimous; the motion carried

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BOARD ACTION ON ITEM 4.6 and 4.8

MOTION: Motion to accept 4.6 and 4.8 and include authorization for staff to make technical adjustments on the plan year 2023 MPD's. **Amendment to motion** (Member Kelley) Once amendments are made, MPD's will be brought back to Board for review even if it's just informational.

BY: Member Tom Verducci

- **SECOND:** Member Leslie Bittleston
- **VOTE:** Unanimous; the motion carried
- 5. Executive Officer Report (Laura Rich, Executive Officer) (Information/Discussion)
- 6. COVID-19 Status Update including possible action to eliminate COVID-19 surcharges (Laura Rich, Executive Officer) (For Possible Action)

BOARD ACTION ON ITEM 6

MOTION: Motion to eliminate the surcharges that were previously approved by the Board that were supposed to be effective by July 1, 2022.

BY: Member Tom Verducci

SECOND: Member Janell Woodward

VOTE: Unanimous; the motion carried

7. Enrollment and Eligibility System Implementation Update including possible action regarding changes to contract and vendor relationships and vendor payments (Nik Proper, Operations Officer) (For Possible Action)

BOARD ACTION ON ITEM 7

- **MOTION:** Motion to not pay the work orders that were presented in the report. Terminate for convenience with LSI and pursue a solicitation waiver with LifeWorks, the previous vendor. Release an RFI and ultimately and RFP for a new E and E vendor, and shorten open enrollment from May 16th through May 31st of 2022.
- **BY:** Member Leslie Bittleston
- **SECOND:** Member Michelle Kelley
- **VOTE:** Unanimous; the motion carried
- 8. Presentation and possible action on the status and approval of new PEBP contracts, contract amendments and solicitations (Cari Eaton, Chief Financial Officer) (For Possible Action)
 - 8.1 Contract Overview
 - 8.2 New Contracts
 - 8.2.1 Segal Actuarial Consulting
 - 8.2.2 United Healthcare Life Insurance

- 8.2.3 Vivo Technologies
- 8.2.4 LifeWorks, LTD

BOARD ACTION ON ITEM 8.2

- **MOTION:** Motion to ratify and approve the evaluation committee's recommendation on 8.2.1, 8.2.2 and then ratify the contract with Vivo, 8.2.3 and then the contract with LifeWorks in 8.2.4.
- **BY:** Member Leslie Bittleston
- **SECOND:** Member April Caughron
- **VOTE:** Unanimous; the motion carried
 - 8.3 Contract Amendments
 - 8.3.1 Healthscope Benefits Third Party Administration
 - 8.3.2 UMR, Inc.

BOARD ACTION ON ITEM 8.3

- **MOTION:** Motion to approve the HealthScope Benefits and UMR Contract amendments per staff recommendation.
- **BY:** Member Betsy Aiello
- **SECOND:** Chair Laura Freed
- **VOTE:** Unanimous; the motion carried

8.4 Contract Solicitations

8.4.1 Eligibility and Enrollment System

BOARD ACTION ON ITEM 8.4

- **MOTION:** Motion to authorize staff to do an RFI and then an RFP for an Enrollment and Eligibility System vendor.
- **BY:** Chair Laura Freed
- **SECOND:** Member Leslie Bittleston
- **VOTE:** Unanimous; the motion carried

8.5 Status of Current Solicitations

- 9. Presentation on PEBP claims experience and trend (Collen Huber, Aon) (Information/Discussion)
- Discussion and possible action to include approving Plan Year 23 (July 1, 2022 June 30, 2023) rates for State and Non-State employees, retirees and their dependents for the Consumer Driven Health Plan (CDHP), Low Deductible (LD) Plan, Exclusive Provider Organization (EPO) Plan, and Health Maintenance Organization (HMO) Plan (Laura Rich, Executive Officer) (For Possible Action)

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BOARD ACTION ON ITEM 10

MOTION: Motion to accept the plan year '23 rates that are being presented.

- **BY:** Member April Caughron
- **SECOND:** Member Leslie Bittleston

VOTE: Yes – 8

No – 1 (Member Janell Woodward) Motion carried

11. Public Comment

• Kent Ervin – Nevada Faculty Alliance

12. Adjournment

• Board Chair Freed adjourned the meeting at 2:10 p.m.